

Return and Refund Policy

All sales are final. If you are not satisfied with your ITG purchase of a product, please contact us within 14 calendar days of the receipt of purchase. If it is determined, at the sole discretion of ITG, that there are special circumstances that warrant a return, and you send it back to ITG unopened in the original box, ITG may offer you a refund based on your original method of payment. If approved, ITG will assess a 10% restocking fee on any unopened products, which must be returned undamaged.